

Agency: _____ Division/Unit: _____ Date: _____

Nature of Conflict	Internal/External	Typical Role of the Agency	Typical Players	Who Represents the Parties	Nature of Discussions	Typical Point of Resolution	1st Avenue of Appeal
Please summarize the nature of the dispute or conflict:	01 Intra-agency (strictly within the agency)	11 Regulator 12 Enforcer 13 Investigator 14 Party to dispute 15 Independent 3-prty. 16 Adjudicator	21 Internal agency representative 22 Individuals/Reps. 23 Boards 24 Associations 27 Risk Management 28 Media	31 First line suprv. 32 Individual/Reps. 33 Mid-mangment 34 Upper mgmt/ Agcy head 35 Union rep. 36 Consultants or Experts 37 Attorneys	41 Correspondence 42 Informal discussion 43 Formal Meetings 44 Negotiation 45 Grievance process 46 Adversarial process	51 Informal exchange 52 Negotiated agreement 53 Mediated agreement 54 Arbitration 55 Adjudicated decision	61 Grievance Panel 62 Agency Head 63 Agency adjudication 64 Hearing before Board/Commission 65 District Court 66 Crt. Appeals 67 Supreme Court 67 Federal process
	02 Inter-agency (between government entities)	11 Regulator 12 Enforcer 13 Investigator 14 Party to dispute 15 Independent 3-prty. 16 Adjudicator	21 Internal agency representative 22 Individuals/Reps. 23 Boards 24 Associations 25 Other state agcy 26 County/local agcy 27 Risk Management 28 Media	32 Front line employee 32 Individual/ reps. 33 Mid-mangment 34 Upper mgmt/ Agcy head 36 Consultants or Experts 37 Attorneys 38 Lobbyists 39 Legislators	41 Correspondence 42 Informal discussion 43 Formal Meetings 44 Negotiation 45 Grievance process 46 Adversarial process 47 Legislative process	51 Informal exchange 52 Negotiated agreement 53 Mediated agreement 54 Arbitration 55 Adjudicated decision 56 Rulemaking 57 Legislation	61 Grievance Panel 62 Agency Head 63 Agency adjudication 64 Hearing before Board/Commission 65 District Court 66 Crt. Appeals 67 Supreme Court 67 Federal process
	03 External (agency/public)	11 Regulator 12 Enforcer 13 Investigator 14 Party to dispute 15 Independent 3-prty. 16 Adjudicator	21 Internal agency representative 22 Individuals/Reps. 23 Boards 24 Associations 25 Other state agcy. 26 County/local agcy 27 Risk Management 28 Media	32 Front line employee 32 Individual/ reps. 33 Mid-mangment 34 Upper mgmt/ Agcy head 36 Consultants or Experts 37 Attorneys 38 Lobbyists 39 Legislators	41 Correspondence 42 Informal discussion 43 Formal Meetings 44 Negotiation 45 Grievance process 46 Adversarial process 47 Legislative process	51 Informal exchange 52 Negotiated agreement 53 Mediated agreement 54 Arbitration 55 Adjudicated decision 56 Rulemaking 57 Legislation	61 Grievance Panel 62 Agency Head 63 Agency adjudication 64 Hearing before Board/Commission 65 District Court 66 Crt. Appeals 67 Supreme Court 67 Federal process